

# BACKUP ORDERS AND SELECT PACKS\*

Now that you've made the decision to switch stores to Melaleuca, you can expect only the highest quality products and services, at reasonable and competitive prices. And as a Preferred Customer with Melaleuca, you will enjoy savings of 30%–40% off the retail price of our products.

## MONTHLY SHOPPING

When most people enroll with Melaleuca, they select the 35 Product Point commitment—then later on, when they achieve Senior Director status or simply find they are shopping more each month, they change to a 75 Product Point commitment. In order to remain a Melaleuca Preferred Customer and continue to receive the many benefits, you need to shop every month and fulfill your monthly Product Point commitment.

## PRODUCT POINTS EXPLAINED

Every Melaleuca product (excluding Business Tools and accessories, such as pumps) has been assigned a Product Point value. You can view the Product Point value of each product in our catalog, on our price lists, or on our website. As a Preferred Customer with Melaleuca, your monthly order needs to total either 35 or 75 Product Points—depending on your level of commitment.

The *Vitality Total™* pack can be chosen as your Select Pack by selecting the box provided on your Customer Membership Agreement form.

## THE BACKUP ORDER

The Backup Order works kind of like an insurance policy on your Preferred Customer membership. If you're away on business or holiday, or simply forget to shop for your monthly order, you'll be sent a 35 or 75 Product Point Backup Order to ensure you meet your monthly Product Point commitment. This means you don't miss out on the Preferred Customer savings you're entitled to. A selection of products will be sent automatically according to your Product Point commitment. The Backup Order lineup may change from time to time without notice, but it will always include a range of our exceptional and unique products for you to enjoy.

## THE SELECT PACK BACKUP ORDER

If you haven't already done so, you can tailor your Backup Order to contain a selection of your favorite products. This is called a Select Pack Backup Order. To arrange your own Select Pack, simply call our Customer Care line at 1-800-282-3000 or visit "My Account" on Melaleuca.com

The Select Pack Backup Order must equal or exceed your commitment level—either 35 or 75 Product Points. Simply complete the Select Pack Backup Order form on the reverse of the Customer Membership Agreement. You can change the items selected at any time by completing a new Customer Membership Agreement, calling our Customer Care line at 1-800-282-3000, or visiting Melaleuca.com.



\* Please refer to terms and conditions of Melaleuca's Customer Membership Agreement for details.